

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act, 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

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SECRETARIAL OFFICES

C A No. 153094905
Complaint No. 313/2024

In the matter of:

Heera DeviComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmad Alvi (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.r. Khan, Member (Technical)
5. Mr. H. S. Sohal, Member

Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Ms. Kavya, Mr. R.S. Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani, On behalf of BYPL

ORDER

Date of Hearing: 10th September, 2024

Date of Order: 11th September, 2024

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. This complaint has been filed by Ms. Heera Devi against BYPL-Pahar Ganj. The brief facts of the case giving rise to this grievance is that the complainant applied for load reduction vide request no. 8006939415 for connection having CA no. 153094905 installed at premises no. 1836, Ground Floor, Khari Kuan Basti, Julahan, Sadar Bazar, Delhi-110006 but respondent rejected the application of the complainant on pretext of address in MCD objection, BCC required.

*for
A. Agarwal*
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1 of 4

Complaint No. 313/2024

2. The respondent in reply briefly stated that the present complaint has been filed by complainant seeking load reduction in respect of an electricity connection bearing CA no. 153094905 having billing address as 1836, GF, Khari Kuan, Basti Julahan, Sadar Bazar, Delhi-110006 vide application no. 8006939412 and the request of the complainant was rejected as the existing connection is a three phase connection, however, the complainant has sought a single phase connection.

Reply further added that the sanctioned load of the subject electricity connection is 7 KVA and the subject premises are booked by MCD for unauthorized construction vide MCD letter bearing no. D-641/SE/CSPZ/2019 dated 04.12.2019, and complainant's premises is mentioned at sl. no. 67 and the MCD booking is in the name of one Mr. Mukesh Kumar, in the shape of Ground, first, second and third floor with projection of MPL land. Therefore, for seeking load reduction it is necessary that the complainant submits a BCC or an NOC in lieu thereof issued by the MCD.

3. In response to the reply of OP, the complainant filed rejoinder refuting therein the contentions of the respondent as averred in their reply and submitted that the complainant applied for load reduction under Regulation 17 (3) of DERC Regulations 2017. Rejoinder further states that the complainant wants to reduce load from 7 KW to 1 KW and change the meter from three phase to single phase.

4. Arguments of both the parties are heard at length.

5. Before disposal of the complaint, relevant Regulations are stated here

*for
A. Balaji*

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2 of 4

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Secretary
CGRF (BYPL)

17. Existing connections:-

(3) Load Reduction on the request of consumer:-

(i) The Application for load reduction shall be accepted only after six months from original energisation for connections up to 100 KW, and 1 (one) year from original energisation for connections above 100 KW. Subsequent application for load reduction shall be accepted once in six-months or after lock-in period of 6 (six) months pursuant to Regulation 17(4)(vii), as the case may be.

(ii) The applicant shall apply for load reduction to the Licensee in the format prescribed in the Commission's Orders.

(iii) The Licensee, after verification, shall sanction the reduced load within 10 (ten) days from the date of acceptance of such application.

(iv) The load reduction shall be reflected from next billing cycle.

(v) If the effective date of load reduction falls between the billing cycles, the Licensee shall raise the bill on pro-rata basis during that billing cycle.

(vi) The reduction of load shall be limited to the highest of average of any 4 (four) consecutive months maximum demand readings of last 12 (twelve) months.

(vii) If the load reduction is not sanctioned within the said period, the consumer shall be entitled to seek and the Licensee shall be liable to pay the compensation as specified in Schedule-I of the Regulations.

(7) Conversion from single phase to three phase LT and from LT to HT; and vice-versa:

(i) All applications for change from single phase to three phase Low Tension and from Low Tension to High Tension; and vice-versa, as the case may be, shall be dealt as per the procedure laid down at

Regulation 11.

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Anurag*

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3 of 4

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Complaint No. 313/2024

6. As per the above stated Regulations, the application of the complainant for load reduction very well fits in Regulation 17 (3). As per this regulation, the OP is liable to reduce the load reduction as applied for by the complainant but the complainant in his rejoinder has clearly stated that apart from load reduction he also wants conversion from three phase to single phase, and for conversion from HT to LT the complainant's application for load reduction fits in Regulation 17 (7) and as per said Regulation for load reduction and conversion from HT to LT network, the complainant has to follow the procedure laid down in Regulation 11 for new connection.
7. In view of above, we are of considered opinion that for load reduction and conversion from three phase to single phase the complainant has to follow the procedure as same for new connection as per Regulation 11 of DER (Supply Code and Performance Standards) Regulations 2017.

ORDER

The complaint is rejected. OP has rightly rejected the application of the complainant for load reduction.

Accordingly, the complaint is dismissed as not maintainable.

No order as to the cost. Both the parties should be informed accordingly.

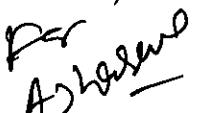
Proceedings closed.


(S.R. KHAN)
MEMBER-TECH


(P.K. KHINGH)
CHAIRMAN


(P.K. AGRAWAL)
MEMBER-LEGAL


(NISHAT AHMAD ALVI)
MEMBER-CRM

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(H.S. SOHAL)
MEMBER

4 of 4